

Payment questions to ask child care providers not linked to a licensed agency:

- What are your fees?
- How and when do we pay for care?
- Do you provide receipts?
- When are receipts given?
- Do I pay for statutory holidays or sick days?
- What are your closure days?
- When do you take your vacation?
- How long is your vacation time?
- How many weeks of unpaid vacation do you allow each family?
- When you are ill, who's responsibility it is to find alternate care?

Financial Assistance:

If you are returning to work or school and need financial assistance with child care costs, please visit:

<http://www.oxfordcounty.ca>



Home Child Care Affiliated with an Agency vs. No Affiliation

Affiliated with an Agency

- Homes are monitored by an agency licensed by the Ministry of Education. Oxford Community Child Care is the licensed agency for Oxford County.
- Providers have the opportunity to provide care for up to 6 children including their own (age restrictions apply).
- Providers must comply with standards set in the Child Care & Early Years Act.

No Affiliation with an Agency

- Occurs in your own home or in the provider's home.
- Monitored solely by the parents.
- The provider may care for up to five children including their own children (age restrictions apply).

Searching for Quality Home Child Care

Asking the Right Questions



OXFORD COMMUNITY
CHILD CARE

21 Market Street East
Woodstock, ON
N4S 1H6

519-539-4419
info@oxfordccc.ca
www.oxfordccc.ca

Questions to ask over the phone:

- Do you have any openings available?
- What ages of children do you provide care for?
- Are you able to provide care starting on (date)?
- What is the maximum number of children you provide care for?
- Do you have your own children? How old are they?
- What training and/or experience do you have in child care?
- Do you have a current First Aid and CPR certificate? From which organization?
- Do you have a current criminal reference check (police check)?
- Is your home registered with a licensed agency?
- Does anyone in the home smoke?
- Do you have pets?
- Do you have access to a vehicle?
- What procedures do you follow in the case of an emergency? Who would you have for back up?
- Do you have a swimming pool?



Questions to ask when visiting the child care provider:

- What hours do you offer care?
- Is there the option for care outside of your regular hours?
- What is your policy regarding child's illness?
- Do I need to provide any supplies for my child's care?
- How do you communicate with parents?
- What is your policy on drop-in visits?
- How much notice is required for termination?
- Do you have personal liability insurance?
- Do you have household insurance?
- Do you have car insurance?
- Do you have a fire inspection report?
- Do you have a predetermined emergency location?
- Do you have a regular routine or schedule? Please explain.
- What activities with children do you enjoy the most/least?
- What toys/equipment do you have?
- How much time do you spend outdoors?

Additional questions to ask the child care provider:

- Can I take a tour through your home?
- How have you child-proofed your home to be safe for children?
- What are your rules for safety?
- How often do the children watch television? Do you limit TV time?
- In what circumstances would you call me at work?
- How do you prevent illness from spreading?
- Do you have a menu plan?
- Do I provide food?
- When and where will be my child be sleeping?
- Will my child have their own bedding?
- How do you handle children crying when their parents leave?
- What methods of discipline do you use?
- What do you like best/least about caregiving?
- How does your family support you in caregiving?
- Who else will be home while my child is in your care?